

## **EPIC Sustainability Services Pvt. Ltd**

### **Quality Objectives**

1. To impart a minimum of 16 hours of professional training per annum to all full-time technical employees
2. Target for number of rejections or request for review of projects to zero
3. Number of comments from completeness check and information & reporting check is kept to a maximum of 2 out of every 20 projects uploaded
4. To complete on-site audit within 3 months from the date of agreement or completion date of public commenting period or date on which all required documents for audit are submitted by client, whichever is later
5. Continuous efforts are made to improve the objectives committed as above for better efficiency and customer satisfaction